

Important Notes:

The following mentioned notices are very important that please kindly aware if you make a deposit and withdrawal via China Union Pay.

1. Our business hours are Monday to Friday from 09:00 to 18:00 (UK Time). Your funds will be credited to your trading account within one business day.
2. If Hirose Financial UK Ltd. (Hirose UK) received your fund after 6pm (UK Time), your fund will be credited to your trading account on the following business day. e.g. We received your funds after 18:00 (UK Time) on Friday, your fund will be credited to your trading account on next Monday morning.
3. If you make a deposit in Chinese Yuan (CNY) then Hirose UK shall refund via CNY to your account from where you made a deposit.
4. When you make a deposit in Chinese Yuan (CNY) or request withdrawal, we shall convert to USD (or GBP, EUR which depends on your account type) via daily rate of The Bank of China (Exchange rate is subject to change without prior notice). Please be advised that we will use their daily exchange rate to convert between Chinese Yuan (CNY) and US Dollars (USD) when we credit to your trading account or refund to your account. So the exchange rate is based on the day we credit to your trading account or refund to your account.
5. In case if your based currency on your trading account is EUR or GBP and you deposit in Chinese Yuan (CNY), we shall exchange into your based currency with the daily rate of The Bank of China (Exchange rate is subject to change without prior notice).
6. Please note that Hirose UK will use the daily rate based on the time when we credit your fund to your trading account (NOT when you deposit your fund to Hirose UK). Same condition applied on withdrawal process.
7. A customer deposit through the form which Hirose UK provide on our web site, however if the deposit amount is less than our minimum requirement, we shall ask a customer to make a sufficient amount to reach our minimum requirement. And then, we shall convert to USD or your based currency via daily rate of Bank of China and your fund will be credited to your trading account.

8. In special cases withdrawal process may need 0 - 5 business days to complete.

■ Deposit and Withdrawal amount limit

Deposit: No limit (minimum deposit amount is from 100 CNY).

Withdrawal: We will process your withdrawal request once a day (Monday to Friday) at or shortly after 06:00AM (GMT).

Maximum Withdrawal amount per a transaction per a day is 7,300USD.

■ Transaction Fee

Deposit: Hirose UK cover the fees.

Withdrawal: For GBP, 2.00GBP per a transaction, For EUR, 2.50EUR per a transaction or For USD, 3.50USD per a transaction.